

Creating sustainable

# Community Transport

in North Yorkshire

PARTNERS

CAPACITY

PREMISES

LOANS CONTRACTS

GUARANTEES


GRANTS

## Conference

Wednesday 15th November 2006

Ripley Suite, Holiday Inn, Harrogate



 Futurebuilders England helping voluntary and community organisations deliver better public services



# Investing in community transport in North Yorkshire



At this conference you will find out how Harrogate District Community Transport secured a significant investment by **Futurebuilders England**. You will learn at first hand how to make the CT sector sustainable whilst at the same time delivering better public services.

## The partners

In April 2006, Futurebuilders England announced its first major investment in the community transport sector. Harrogate District Community Transport and its partners, RYECAT Ltd. and Bentham Community Transport, bid for a total of £1,106,000, mostly in the form of a loan and a lease guarantee. This financial package is key for the delivery of an integrated passenger transport model, in partnership with North Yorkshire County Council, for improving provision of statutory services and the sustainability of community transport in the area.

## The strategy

A Community Transport Strategy was adopted by North Yorkshire County Council and other stakeholders in 2004, following a period of consultation and development work by consultants, Richard Armitage Transport Consultancy and TAS Partnership. The Strategy proposed that a few larger community-based transport organisations should adopt a social enterprise approach to achieving sustainability for the sector, by combining community operations and support of smaller organisations with the delivery of public sector transport services.

## The investor

Futurebuilders England is the government backed £125 million investment fund to help the voluntary and community sector deliver better public services. The fund provides a combination of loans, grants and capacity building support for organisations that deliver public services. The loan is always the largest part of any full investment and organisations repay it by forming contracts with public sector agencies such as local authorities or primary care trusts. Futurebuilders invests in a range of organisations including charities, social enterprises, community interest

companies, voluntary groups and community organisations. It offers investment packages to organisations that are delivering services, or would like to deliver services, in one or more of the following five public service areas: children and young people, community cohesion, crime, health, and education and learning. Since the launch of Futurebuilders in 2004, it has made over 150 investment offers and committed £60 million of the £125 million fund (further information: [www.futurebuilders-england.org.uk](http://www.futurebuilders-england.org.uk)).

## The Conference

This Conference will showcase the cross-sector partnership working in North Yorkshire which has led directly to the first major investment in the community transport sector by Futurebuilders England. Delegates will hear first hand from the transport operators, who will explain the delivery model they have adopted, how it is being implemented in practice, and show how community transport can provide and improve statutory services. Futurebuilders will explain how the proposal for investment from Harrogate District Community Transport and partners met its criteria.

## Who should attend the Conference?

- Community transport operators and other voluntary and community organisations, who are seeking investment in order to be able to deliver public service contracts.
- Transport, social care and healthcare commissioners and purchasers, in local authorities, passenger transport executives, and the NHS, who want to benefit from this investment.
- Members of local strategic partnerships, social enterprise units, regional development agencies, who wish to encourage and facilitate this growth and development.

**Creating sustainable community transport in North Yorkshire**  
Ripley Suite, Holiday Inn, Harrogate Wednesday 15th November 2006

# Conference programme

- 09:00** Registration and coffee
- 10:00** Welcome and introduction  
Cllr Clare Wood, Executive Member, North Yorkshire County Council & Board Member, Harrogate District Community Transport
- 10:05** Community transport: making it fit for the new century - the national picture  
Richard Armitage, Managing Director, Richard Armitage Transport Consultancy
- 10:20** North Yorkshire Community Transport Strategy: delivering change  
Richard Owens, Assistant Director, Integrated Passenger Transport, North Yorkshire County Council
- 10:35** Panel: Questions and Answers
- 10:50** Coffee
- 11:10** Investing in forward-thinking demand responsive services: keys to success  
Marianne Patterson, Outreach Officer, Futurebuilders England
- 11:35** Developing the Futurebuilders Bid  
Lyn Costelloe, Chief Executive, Harrogate District Community Transport
- 12:00** Panel: questions and answers  
Speakers, joined by Hassan Kajee, Investment Team Leader, Futurebuilders and Peter Fryer, Integrated Transport Unit, Government Office Yorkshire & Humber
- 12:30** Lunch
- 13:30** Sustainable integrated transport solutions: making the sums work  
Karen McMahon, Finance Director, Harrogate District Community Transport
- 14:10** Panel: Questions and Answers
- 14:20** Delivering shared objectives: an audience with the partners  
Richard Armitage will interview:  
- Lin Barrington, Director, Bentham Community Transport  
- Ken Watherington, Community Transport Manager, RYECAT Ltd.  
- Richard Owens, NYCC
- 15:00** Closing remarks and thanks  
Cllr Clare Wood
- 15:15** Finish  
Optional site visit to Harrogate District Community Transport's new depot and offices
- 15:30** Board coach outside Holiday Inn
- 17:30** Return to Harrogate centre and Holiday Inn



# Travel details

## Conference Venue

The Conference will be held in the Ripley Suite at the Holiday Inn, Harrogate, which is right next door to the Harrogate International Centre, a well known landmark in Harrogate.

## Contact Details:

Holiday Inn Harrogate  
Kings Road  
Harrogate  
HG1 1XX  
Tel: 01423 849933  
Fax: 01423 524435  
Email: [hiharrogate@QMH-Hotels.com](mailto:hiharrogate@QMH-Hotels.com)  
[www.holidayinn.co.uk](http://www.holidayinn.co.uk)

## By Rail

The nearest rail station is Harrogate Station. There are direct rail links to Harrogate from: York, Knaresborough, Leeds and local stations.

Sample rail journey times

London to Harrogate	2 hrs 43 minutes
Birmingham to Harrogate	3 hours
Manchester to Harrogate	1 hour 51 minutes
Newcastle to Harrogate	2 hours
Station to Holiday Inn:	1 mile/1.61 km
Taxi Fee:	£3 approx.

## By Bus

Harrogate bus station is less than five minutes walk from the rail station, turn right on Station Parade and the bus station is at the junction of Station Parade and Cheltenham Parade.

### Buses to the Holiday Inn from Harrogate Bus Station

Buses from the bus station to the Holiday Inn are frequent.

201 every 12 minutes from Stand 4

202 every 20 minutes from Stand 5.

Ask the driver for the stop nearest to the Harrogate International Centre.

It is a 3-minute walk from the bus stop to the Holiday Inn Should you require additional help when planning your

journey by public transport see the Traveline Yorkshire Journey Planner and timetable finder at: [www.yorkshiretravel.net](http://www.yorkshiretravel.net) or telephone 0870 608 2 608.



## Road

Beat the queues, travel in twos! Little Red Bus has teamed up with Liftshare, the ride-sharing matching service, to provide [www.harrogatecarshare.com](http://www.harrogatecarshare.com) - visit this website to car share to the conference.

North/South: A1 (M) at Junction 47 follow signs for Harrogate International Centre. The Hotel is located next to the Centre.

East/West: Take the A59 (Skipton Road) upon reaching the outskirts of Harrogate follow the signs for Harrogate International Centre. The Hotel is located next to the Centre.

## Parking

There is limited disabled parking at the Holiday Inn, so please let us know if you are Blue Badge holder.

There are 150 car parking spaces at the Holiday Inn.

The car park is situated to the side of the hotel, and costs £5 per day, with exit tokens purchased at Reception.

Additional parking is available at the Harrogate International Centre, which has 420 parking spaces. Parking charges at the Harrogate International Centre are as follows:

3 hours	£3.50
6 hours	£5.50
12 hours	£7.50
24 hours	£10.00

## Travel by air

Nearest Airport, Leeds/Bradford International Airport (LBA)

Distance: 18 miles/28.97 km

Taxi Fee: £20 approx.

Time by taxi: 30 minutes

### Bus Service (Airport to Harrogate)

Take the 767 bus from the Departure Building to Cheltenham Crescent which is approximately five minute walk to the Holiday Inn. Ask the driver for the bus stop nearest to the Harrogate International Centre. (see walking map) This service is provided by Harrogate & District Travel and runs at 90 minute intervals between 06:15 – 22:45. Total journey time including walk is approximately 35 minutes.

#### 767 Airport - Harrogate

Depart	Arrive
06:15	06:48
07:45	08:21
09:15	09:48
every 90 mins until 22:45	

#### 767 Harrogate - Airport

Depart	Arrive
16:00	16:35
17:30	18:05
19:00	19:29
every 90 mins until 22:00	

## Bookings

Please complete the booking form and return it straightaway - preferably by fax - to:

Jennifer Taylor, Richard Armitage Transport Consultancy  
Oxford House, Smithy Fold Road, Hyde SK14 5QY

Telephone 0161 368 6603 Fax 0161 367 9242  
e-mail: info@ratransport.co.uk

If you have questions about getting to the hotel, or wish to inform us of your personal requirements, please call us straightaway.

## Cost

Delegate Fee: £65 (+ VAT)

## Walking Map


The Holiday Inn is within walking distance from the train and bus stations, both are located on Station Parade. This walk takes approximately 15 minutes.

At the train/bus station take the exit to Station Parade and turn right. Take a left turn onto Cheltenham Parade just after the bus station. Carry on until Cheltenham Parade meets King's Road and turn right. The Holiday Inn is situated on the left hand side of the road next to the Harrogate International Centre.

Alternatively if do not want to walk you can get a bus from Harrogate Bus Station see details below.



## Partners

 Futurebuilders England helping voluntary and community organisations deliver better public services



## Venue:

Holiday Inn Harrogate  
Kings Road, Harrogate HG1 1XX  
Tel: 01423 849933

Travel details available at:  
[www.ratransport.co.uk/harrogate.htm](http://www.ratransport.co.uk/harrogate.htm)

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## BOOKING AND PAYMENT FORM

**Delegate fee: £65 + VAT (£11.38) = £76.38 per delegate**

Please book places at the Creating Sustainable Community Transport in North Yorkshire Conference for these delegates:

Delegate Name	<input type="text"/>	Job Title	<input type="text"/>
Tel	<input type="text"/>	e-mail	<input type="text"/>
Fee	<input type="text"/>		

Delegate Name	<input type="text"/>	Job Title	<input type="text"/>
Tel	<input type="text"/>	e-mail	<input type="text"/>
Fee	<input type="text"/>		

Delegate Name	<input type="text"/>	Job Title	<input type="text"/>
Tel	<input type="text"/>	e-mail	<input type="text"/>
Fee	<input type="text"/>		

How many places are required on the coach to the Little Red Bus depot site visit?  Total: £

Organisation   
Address   
Town   
County   
Post Code

**Person or department responsible for payment, if different from above:**

Contact name   
Department   
Address   
Town   
County   
Postcode   
Telephone   
Fax   
E-mail

I enclose my cheque for £  made payable to   
**Richard Armitage Transport Consultancy Limited**

I/we require an invoice

Purchase Order Number

I have read and agree with the conditions of booking as stated on this registration form

Signed:

Date:

If you are a blue badge holder and require a car parking space near the main entrance, or if you have any other specific personal requirements, please ring Jen Taylor at RATC on 0161 368 6603.

Post or fax your completed registration form to  
Jen Taylor, Richard Armitage Transport Consultancy Limited,  
Oxford House, Smithy Fold Road, HYDE, SK14 5QY.  
Fax: 0161 367 9242

### TERMS AND CONDITIONS

It is a condition of booking that payment must be received by the time of the conference.

#### FEES

The conference fee includes attendance at the conference, delegate badge, delegate information pack, lunch and all refreshments. Accommodation is not included in the conference fee. The delegate fee does not include car parking charges. Delegates should note that the Holiday Inn charges £5 per car, payment on exit.

#### PURCHASE ORDERS

Delegates that request payment by invoice should return a booking form accompanied by a purchase order or number, if this is required by their employer.

#### ARE YOU REGISTERED?

You will always receive confirmation of your registration, joining instructions and a VAT invoice. If you do not receive this within a week of booking, please contact Jen Taylor on 0161 368 6603 (or send an E-mail to [info@ratransport.co.uk](mailto:info@ratransport.co.uk)) to confirm your registration was received. Bookings received after November 6th 2006 will also be confirmed by telephone.

#### CANCELLATION

Cancellations must be received in writing to [info@ratransport.co.uk](mailto:info@ratransport.co.uk) or by post to Jen Taylor, Richard Armitage Transport Consultancy Limited, Oxford House, Smithy Fold Road, HYDE, Cheshire, SK14 5QY by 1st November 2006 and will be subject to an administration charge of 25%. No refunds will be made for cancellations received within 14 days of the conference or failure to attend after booking. Substitutions may be made at any time.

#### DATA

The personal information provided by you will be held on a secure database. RATC is registered under the Data Protection Act. The data held may be used to provide you with updates to this project. If you do not wish your data to be used for this purpose please inform us by writing to Jen Taylor, Richard Armitage Transport Consultancy Limited, Oxford House, Smithy Fold Road, HYDE SK14 5QY or by to: e-mail [info@ratransport.co.uk](mailto:info@ratransport.co.uk).